



ALPINE  
RESORT

## Lodging Policies

### **Deposit & Cancellations:**

You need to be 21 years or older to book, secure, and rent a room.

A deposit of 50% is required at time of booking. Deposits are credited to the last night of your stay. The balance will be processed on the same card the morning of your arrival. You are financially responsible for the entire period of your reservation, which includes “no shows”.

Reservations will be held until 7:00 a.m. the day following your scheduled day of arrival.

In the event you must cancel your reservation, notice must reach our office at least 30 days prior to your scheduled arrival to guarantee a refund of your deposit. If you are within the 30-day time frame, you will not receive your deposit back.

Please note a reservation is not guaranteed until a deposit has been placed to secure the booking.

To avoid any misunderstandings, you will be charged for the number of nights reserved – even if you leave early.

Please check your email confirmation, arrival, and departure dates.

### **Minimum Night Stay / Rates:**

There is a three-night minimum stay.

Rates subject to availability and change without notice.

Rates do not include tax. All rates are subject to 5.5% sales tax and 8.5% room tax.

We accept the following: Visa, Mastercard, Discover, AMEX

Check-In Time: 4:00 p.m.

Check-Out Time: 10:00 a.m. There are additional costs for late check outs.

## **Other Policies:**

There will be a \$25 charge for each lost key.

Please note – Pets, smoking, private grills, tents or campers are not permitted on resort grounds. There will be a \$250 charge for violation of this policy.

No telephones are in accommodations.

All guests are subject to a minimum \$100.00 fee if rooms require extensive cleaning.

Per Wisconsin state law, outside alcoholic beverages are not allowed on Alpine Resort property. Alcoholic beverages may be purchased at the on-site bar.

Reservations online 24/7. Phone reservations and inquiries are available between 7:00 a.m. - 9 p.m.